



# Grand Lodge of Canada in the Province of Ontario Accessibility Feedback Form

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Feedback regarding accessibility to goods and services and the manner in which Grand Lodge of Canada in the Province of Ontario staff and volunteers interact with others is welcome and appreciated. If you have any questions or feedback, accommodation requests, or want to request a copy of our Accessibility Policy in an alternate format, contact us at [office@grandlodge.on.ca](mailto:office@grandlodge.on.ca) or 363 King Street West, Hamilton, ON L8P 1B4 or 905-528-8644.

1. What is your connection with the Grand Lodge of Canada in the Province of Ontario?
  - Employee
  - Lodge Facility Owner / Manager
  - Lodge Member
  - Facility Guest
  - Other \_\_\_\_\_
2. What aspect of the Grand Lodge of Canada in the Province of Ontario does your feedback relate to? Please describe.
  - Customer service \_\_\_\_\_
  - Information or communication \_\_\_\_\_
  - Website \_\_\_\_\_
  - Facility \_\_\_\_\_
  - Other \_\_\_\_\_
3. Were you able to access what you needed or wanted to?
  - Yes
  - No
  - Partially
4. If you responded No or Partially and you experienced difficulty receiving information, goods or services from the Grand Lodge of Canada in the Province of Ontario, please describe the problem or barrier you encountered.  
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5. If you responded Yes and have any additional comments, please share your feedback here.  
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If you would like someone from the Grand Lodge of Canada in the Province of Ontario to contact you, please provide your name, email and phone contact information.

Name \_\_\_\_\_ Email \_\_\_\_\_ Phone \_\_\_\_\_